

Privacy Policy

Effective Date: 01/01/2025

At Chughtai Surgery, we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and protect your personal data when you visit our website and use our services, in compliance with the General Data Protection Regulation (GDPR).

1. What Data We Collect

We may collect the following personal data:

- **Contact Information:** Name, phone number, email address.
- **Appointment Details:** Information related to your appointment or consultation, including medical history (when applicable).
- **Payment Information:** Payment details for consultations or services (via third-party payment processors).

2. How We Use Your Data

We use your data for the following purposes:

- To schedule and manage your appointments.
- To communicate with you regarding your consultations.
- To process payments securely.
- To comply with legal obligations and medical guidelines.

3. Data Retention

We will retain your personal data for as long as necessary to provide our services, fulfill legal obligations, and ensure quality care. Once the data is no longer needed, it will be securely deleted.

4. Your Rights

Under the GDPR, you have the following rights regarding your personal data:

- **Right to Access:** You have the right to request access to the personal data we hold about you.
- **Right to Rectification:** You can request corrections to any inaccurate or incomplete data.
- **Right to Erasure:** You may request the deletion of your data, subject to certain conditions.
- **Right to Restrict Processing:** You can request that we restrict the processing of your data in certain situations.

- **Right to Data Portability:** You can request that your data be transferred to another service provider in a structured, commonly used format.
- **Right to Object:** You have the right to object to the processing of your personal data.

If you wish to exercise any of these rights, please contact us at [Your Contact Information].

5. Sharing Your Data

We do not share your personal data with third parties, except for the following:

- **Payment Processors:** We use secure third-party services for processing payments (e.g., Stripe). These providers are GDPR-compliant and are responsible for processing payment-related data.
- **Health Insurers:** If applicable, your data may be shared with health insurers for billing purposes, with your consent.

6. Data Security

We take appropriate technical and organizational measures to protect your personal data from unauthorized access, loss, or misuse. However, no data transmission over the internet can be guaranteed 100% secure, and we cannot ensure complete security of your data.

7. Cookies

Our website may use cookies to enhance user experience. You can disable cookies in your browser settings, but this may affect the functionality of the website.

8. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. When we make significant changes, we will notify you via email or a prominent notice on our website. The most current version of the policy will always be available on our website.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or how your personal data is processed, please contact us at:

Chughtai Surgery

Website sachughtai.com

E mail: Admin@sachughtai.onmicrosoft.com

Whatsapp 07763290470